



## COVID-19 SUPPORTS in DURHAM REGION

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# Where to find Help in Durham Region During the Holidays



*Art by Emily and FMD*

Service	Current Status
<b>HOLIDAY SEASON SCHEDULES</b>	
<b>BACKDOOR MISSION</b> <i>Walk with Us</i> Turn up your sound and take a moment to relax and enjoy.	<p>The Back Door Mission is thrilled to premiere this video titled "Walk With Us" that demonstrates the power of a united community working together in transforming the way we help our fellow community members.</p> <p>This video was made in collaboration with Back Door Mission and Mission United, Simcoe Street United Church, Pathwise Credit Union, Professors of Funk, O'Neill CVI Chamber Choir, Oshawa Civic Band, and Empty Cup Media.</p> <p>This has been an unusually challenging year, even more so for the people that walk through the Back Door Mission to use our services.</p> <p>Watch the video on <a href="#">Facebook</a> or <a href="#">YouTube</a>.</p> <p><i>Things are going to get brighter...have a hope-filled Christmas!</i></p>

<b>Service</b>	<b>Current Status</b>
<b>BACKDOOR MISSION/MISSION UNITED</b>	<p><b>CHRISTMAS LUNCH</b> – will be served on December 24<sup>th</sup> 10 – 1 pm</p> <p><b>BACKDOOR MISSION</b> will be closed after 1 pm on December 24, and all day on December 25<sup>th</sup> and January 1<sup>st</sup>. Meals, washrooms and pantry will be open as usual all other days EXCEPT the back pantry will be closed December 25-27<sup>th</sup> and January 1-3<sup>rd</sup>.</p> <p><b>MEDICAL CLINIC</b> will be closed from December 23<sup>rd</sup> to January 4<sup>th</sup> inclusive</p> <p><b>MENTAL HEALTH SERVICES</b> will be open December 24 and closed from December 25<sup>th</sup> to January 4<sup>th</sup> inclusive.</p> <p><b>ACDR</b> – Closed December 24 to January 11. Harm Reduction supplies will be available through the pantry</p> <p><b>JOHN HOWARD SOCIETY</b> – will be away after December 16<sup>th</sup> and will return to full schedule in the second week of January on Tuesdays, Wednesdays and Thursdays.</p> <p><b>ONTARIO WORKS</b> – will be closed from 1 pm on December 24<sup>th</sup>, and all day on December 25<sup>th</sup> and January 1<sup>st</sup>.</p>
<b>THE REFUGE</b>	We are open regular hours including on Christmas Eve. We are also open on the 28th, 29th, 30th and 31st during regular hours.
<b>GATE 3:16</b>	<p><b>We will be open on :</b> December 21, 22, 23, 29, 30, 31, and back to full operation on January 4<sup>th</sup> .</p> <p>This means we will be closed from December 24<sup>th</sup> to December 28<sup>th</sup> inclusive. Then we would be closed Friday, January 1<sup>st</sup></p>
<b>AJAX COMMUNITY CENTRE HUB</b> <b>McLEAN COMMUNITY CENTRE HUB</b>	<p>Hot meals will be offered for up to 25 people on Dec. 21/22 at the Ajax Community Center between 12-1pm.</p> <p>The Ajax Community Center HUB will be closed Dec. 24/25 and Jan. 1<sup>st</sup>. Unfortunately the Ajax staff are not working and the centers will be closed.</p> <p>Dec. 31<sup>st</sup> from 8-12 Showers will be offered at McLean’s Center. Normally the Ajax HUBs aren’t offered on a Thursday but staff were willing to make an exception so people don’t have to wait for so long to shower.</p>
<b>CANNINGTON HUB</b>	The Cannington HUB will be closed on Dec. 24 and Dec. 31.

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<b>LIFE COMMUNITY PROJECT – COMMUNITY ASSISTED MEAL PROGRAM (C.A.M.P.)</b>	Will be open every day, including Christmas Day for a special Christmas Meal and New Year’s Day.
<b>PCOP (Primary Care Outreach Program)</b>	<b>PCOP</b> will be off from December 21 <sup>st</sup> to January 4 <sup>th</sup> .
<b>CHRISTIAN FAITH OUTREACH CENTRE – DOORS OF COMPASSION -Ajax</b>	<b>CFOC-DOC</b> will be hosting a drop in luncheon on Dec 25 between 2-4 pm for any unsheltered individual.  We will be providing bagged Christmas meals, the opportunity to warm up and stay for a period of time. More details are still unfolding.
<b>FIRST LIGHT FOUNDATION OF HOPE</b>	Will be closed from 6-8 on December 24 <sup>th</sup> and 25 <sup>th</sup> . We will be open for Breakfast on Christmas Day (December 25 <sup>th</sup> ) from 6 am – 10 am.
<b>SALVATION ARMY - OSHAWA</b>	With the Christmas season we have decided to hold off on Food service until the new year at which point we will be looking at alternate locations and times.  Our food bank will be closed as of Dec 18 <sup>th</sup> and reopen on Friday Jan 8 <sup>th</sup> 2021.
<b>SIMCOE HALL SETTLEMENT HOUSE</b>	Dec 23rd office open from 9-4PM Dec 24th office open from 9-12PM Dec 24th foodbank open 9-12PM  Dec 25th - Jan 3rd food bank and office closed Jan 4th office open from 9-4PM Jan 5th foodbank open for 9-1130AM and 1-330PM
<b>EMERGENCY FOOD BANKS</b>	The following <b>foodbanks</b> are open for all or most of the Christmas holiday time between December 21 <sup>th</sup> , 2020 → January 4 <sup>th</sup> , 2021. 1. St. Pauls on the Hill – Pickering 905-839-7909

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	<ol style="list-style-type: none"> <li>2. *Christian Faith Outreach Centre – Ajax</li> <li>3. *St. Andrew’s Community Foodbank – Whitby 905-668-4022</li> <li>4. Salvation Army – Whitby 905-668-7477</li> <li>5. *Zion Church -Oshawa -905-436-3255</li> <li>6. *St. Vincent De Paul Society St. Gertrude’s – Oshawa 905-431-1796</li> <li>7. Brock Community Foodbanks – Beverton/Sunderland 705-426-1771</li> <li>8. Nourish and Develop Community Hub – Cannington 705-432-2444</li> </ol> <p>*please note that the majority of these program will serve anyone from any part of the Durham Region</p> <p><b>Please call and leave a message is any of the agencies above if you need help. Phone calls will be returned within 24-48 hours</b></p>
<p><b>CAREA COMMUNITY HEALTH CENTRE</b></p> <p><b>Welcoming Streets and Hep C/Harm Reduction Teams</b></p>	<p>Holiday hours for Carea Community Health Centre <i>Welcoming Streets and Hep C/Harm Reduction Teams</i></p> <p><b>Thursday, December 24th</b> working until noon  <b>Friday, December 25th</b> no service (all sites closed)  <b>Monday, December 28th</b> teams will be off  <b>Tuesday, December 29th</b> normal business hours  <b>Thursday, December 31st</b> working until noon  <b>Friday, January 1st</b> no service (all sites closed)</p>
<p><b>VICTIM SERVICES</b></p>	<p>Our office will be closed December 25 and 28 as well as January 1. We will be available to police for 24/7 call outs. Our office will be open from 8 am – noon on December 24<sup>th</sup> and 31<sup>st</sup>.</p>
<p><b>PINEWOOD COMMUNITY TREATMENT SERVICES</b></p>	<p>Pinewood Community Treatment services <b>will</b> remain available virtually/phone outside of holiday stat days for inquiries, intakes and support.</p>
<p><b>ST. ANDREW’S COMMUNITY FOODBANK AND SUPPORT PROGRAM</b></p> <p>209 Cochrane St. Whitby</p>	<p>Dec 18th open  Dec 25th CLOSED  Jan 1<sup>st</sup>, Jan 8th open</p> <p>Open every Friday from 9:00am to 3:00 pm</p>

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<b>COMMUNITY LIVING DURHAM NORTH</b>	The CHPI program at CLDN will be open on all regular business days through the holidays. We are closed on stat holidays and Christmas Eve.
<b>ONTARIO WORKS</b>	The Ontario Works offices are closed from 12 pm onwards the 24 <sup>th</sup> , the full day the 25 <sup>th</sup> and the full day the 28 <sup>th</sup> , a half day closure from noon onwards the 31 <sup>st</sup> and full day January 1 <sup>st</sup> .
<b>ONTARIO WORKS January 2021 Cheque Pick-Up Dates for Clients with NO FIXED ADDRESS</b>	<p>Cheques and reloadable payment cards for clients with No Fixed Address will be available for pick up the following dates and locations. Clients without proper identification to have their cheques cashed by the bank will need to get them stamped by Ontario Works staff at time of cheque pickup.</p> <ul style="list-style-type: none"> <li>• <b>Ajax</b> Ontario Works Office: 140 Commercial Ave, Ajax <ul style="list-style-type: none"> <li>○ <b>Wednesday December 30<sup>th</sup></b> between the hours of <b>11:00 a.m. and 2:00 p.m.</b></li> <li>○ <b>Thursday December 31<sup>st</sup></b> between the hours of <b>9:00 a.m. and 11:00 a.m.</b></li> </ul> </li> <li>• <b>Oshawa</b> Ontario Works Office: C1A-200 John St., Oshawa <ul style="list-style-type: none"> <li>○ <b>Wednesday December 30<sup>th</sup></b> between the hours of <b>11:00 a.m. and 2:00 p.m.</b></li> <li>○ <b>Thursday December 31<sup>st</sup></b> between the hours of <b>9:00 a.m. and 11:00 a.m.</b></li> </ul> </li> <li>• <b>Whitby</b> Ontario Works Office: Rossland Road E, Whitby – <b>Garden Street entrance</b> <ul style="list-style-type: none"> <li>○ <b>Wednesday December 30<sup>th</sup></b> between the hours of <b>11:00 a.m. and 2:00 p.m.</b></li> <li>○ <b>Thursday December 31<sup>st</sup></b> between the hours of <b>9:00 a.m. and 11:00 a.m.</b></li> </ul> </li> </ul>
<b>OSHAWA SENIOR COMMUNITY CENTRES</b>	<p>Most of the OSCC 55+ branches will be closed between December 21 – January 4 (Northview CC, Conant Complex, Delpark Homes Centre Branch).</p> <p>The main branch at 43 John Street West is open December 21-23 by appointment only.</p>

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<b>AJAX PUBLIC LIBRARY</b>	<p>Regular Hours: Tuesdays-Saturdays: 9:30am-7pm</p> <p>Holiday Hours: Dec. 24 &amp; 31: 9:30-2 (Main); 9:30-12 (Audley &amp; McLean), Dec. 25-28 and January 1: closed</p> <p>All branches remain open for onsite browsing, computer use, study space and curbside pickup . Return your library materials at any branch exterior drop boxes 24 hours a day/ 7 days a week.</p> <p>For information about new services including mobile hotspots for loan::</p> <ul style="list-style-type: none"> <li>• call 905-683-4000</li> <li>• email <a href="mailto:libraryinfo@ajaxlibrary.ca">libraryinfo@ajaxlibrary.ca</a></li> <li>• check <a href="http://www.ajaxlibrary.ca">www.ajaxlibrary.ca</a>.</li> </ul> <p>Library staff wish you happy holidays!</p>
<b>OSHAWA PUBLIC LIBRARY</b>	<p>For the shared health and safety of our customers and staff, all Oshawa Public Libraries branches will be closed from <b>December 24, 2020 to January 1, 2021</b> to perform deep cleaning at all Oshawa Library locations. Regular hours will resume on January 2, 2021.</p> <p>External book return chutes will also be closed during this time. No items will be due during the closure and overdue fines have been suspended. Please do not attempt to return items through the locked book return chutes or leave them outside the building, as you will be responsible for any lost or damaged items.</p> <p>Don't forget, our online Library is always open! Manage your accounts, and access thousands of digital items to borrow or stream. Visit <a href="http://oshlib.ca">oshlib.ca</a> to get started.</p> <p>Don't have a Library card? No problem! Register for one online now at <a href="http://oshlib.ca/onlinereg">oshlib.ca/onlinereg</a></p>
<b>COVID-19 Service Updates</b>	<p>There will be no Service Update on December 30<sup>th</sup>.</p>